

The CE Program and the Midwest Center for Occupational Health and Safety (MCOHS) is pleased to announce to our Advisory Board member the course

Case Management: Tools for the Test and the Task

September 9-11, 2009

Centers for Public Health Education and Outreach,
2221 University Ave SE, Room 114/116

Presenter: Linda Glazner, DrPH, RN, CCM, COHN-S, FNP, FAAOHN

This course provides practical information, useful tools, and skill building for effective case management. It is designed for those involved in coordination of health services for others and/or for exam certification review. Topics covered include: assessment, setting and prioritizing goals, planning, communicating effectively and clearly, evaluation, advocacy of the injured person, problem solving, managing financial resources, general administration and determination of worker status.

Program objectives are to

- 1) define case management, characteristics and roles
- 2) relate historical and current trends in case management
- 3) provide business rational for case management services
- 4) describe concepts of work related and non-work related disability.

Attached is the brochure for this course; please pass it on to those who would be interested in this important area of occupational health and safety continuing professional education. Registration is available at

http://ustar.ahc.umn.edu/cp heo/register/register_event.cfm?event_id=4977